

# What-Why-How: Virtualization of an OpenEdge system



PUG Challenge Americas

# Lynn Reas

## IT Services Manager

Worked at **Skyward** since **2005**.

Progress user since 1996. Version 8

**24 Years** of Experience in **Information Technology**

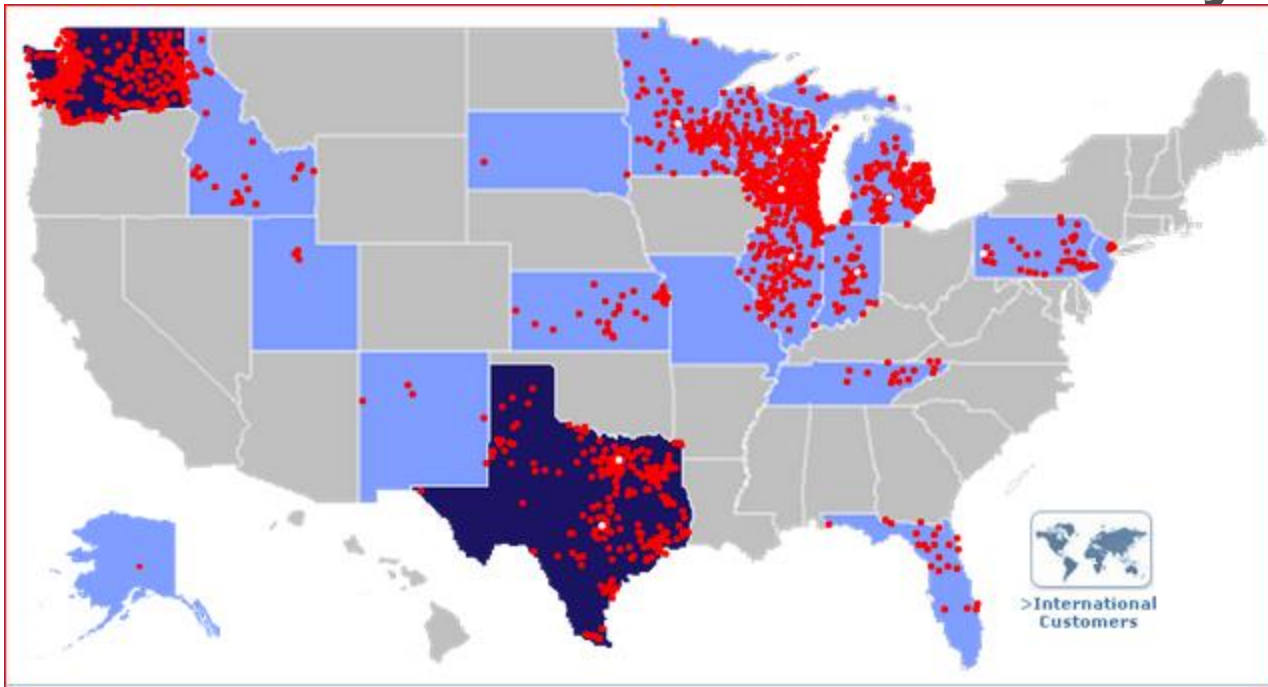
Range of **Technology Expertise**

- Cisco & HP Networking
- Microsoft Systems
- Novell – Netware & SLES
- VMware



# Skyward

- Student Management Suite
- School Business Suite
- **1665 districts across the world use Skyward.**



# Skyward

- **1665 districts across the world use Skyward.**
- Student database
- Business database
- Training database
- = Well that be many OpenEdge databases.



## Trivia Question.

- Name the first video played on MTV?



## Trivia Question.

- Name the first Video on MTV?
  - "Video Killed the Radio Star"
  - August 1, 1981

Physical = Radio

Virtualization = Video



# Agenda

## Can OpenEdge Run Virtual?

- What is Virtualization
- Why Virtualize?
- How Virtualization Works
- Benefits of Virtualizing OpenEdge
- Challenges of Virtualizing OpenEdge
- Best Practices of Virtualizing OpenEdge
- Common Mistakes/Issues





# What is Virtualization

In computing, virtualization means to create a virtual version of a device or resource, such as a server, storage device, network or even an operating system where the framework divides the resource into one or more execution environments.





# Why Virtualize?

- Consolidation of hardware resources and \$\$
- Reduced hardware replacement/Migration costs
- Reliable and high performing
- Ease of remote management/Increased visibility
- Increased utilization of hardware
- Reduced and centralized power demands
- And ...



# From This...



# To This...

VMWare : Hyper-V : KVM : XEN



# How Does It Work?

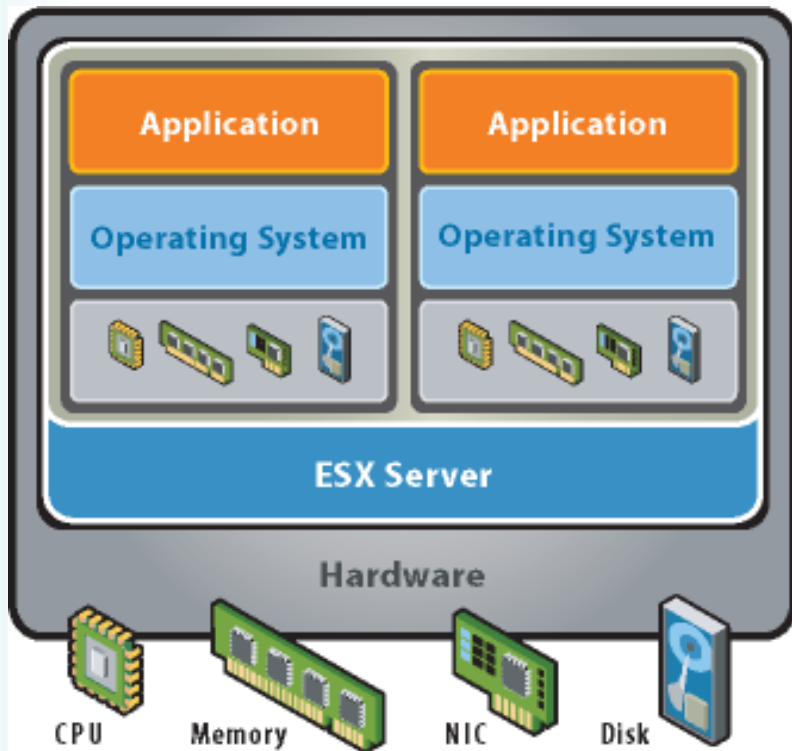
## Physical Servers Are Resources

Processor Cycles

Memory













Network Connections

Disk Space



# How Does It Work?

## Virtual Servers Are Just Files

Name	Size	Provisioned Size	Type
 Demo Skyward Cluster Node B.nvram	8.48 KB		Non-volatile memory file
 Demo Skyward Cluster Node B.vmdk	17,395,710.00 K	20,971,520.00 KB	Virtual Disk
 Demo Skyward Cluster Node B.vmsd	0.00 KB		File
 Demo Skyward Cluster Node B.vmx	2.94 KB		Virtual Machine
 Demo Skyward Cluster Node B.vmx	0.28 KB		File
 vmware.log	62.53 KB		Virtual Machine log file
 vmware-22.log	92.84 KB		Virtual Machine log file
 vmware-23.log	95.36 KB		Virtual Machine log file
 vmware-24.log	73.43 KB		Virtual Machine log file
 vmware-25.log	83.33 KB		Virtual Machine log file
 vmware-26.log	68.51 KB		Virtual Machine log file
 vmware-27.log	58.26 KB		Virtual Machine log file





# How Does It Work?



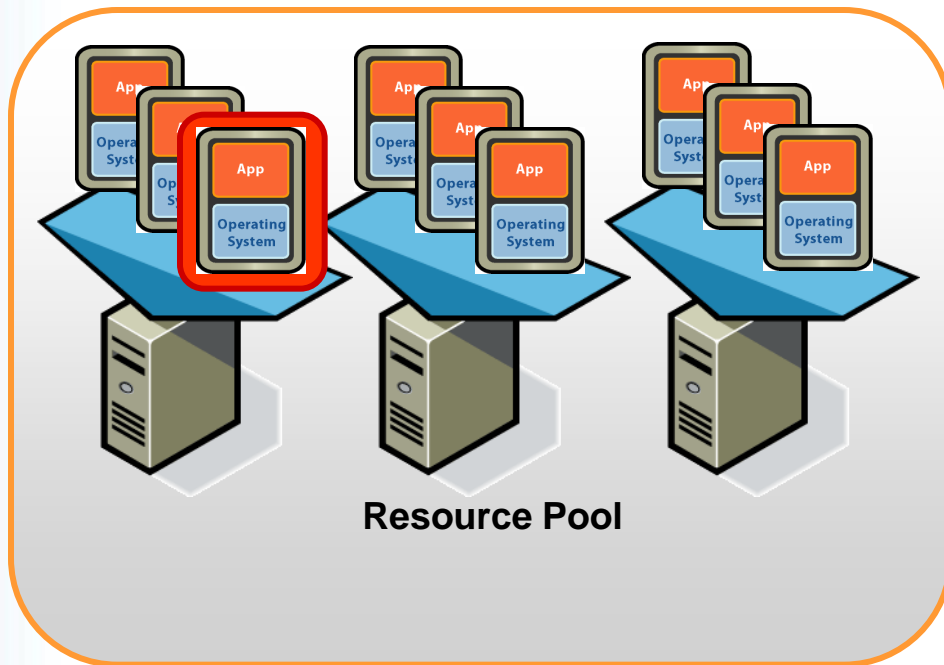
## VMware vSphere ESXi

- Deploy multiple virtual machines on a single physical server
- Market leading:
  - Performance
  - Stability
  - Scalability
  - Cross-platform support



# How Does It Work?

## VMware DRS (Dynamic Resource Scheduling)



- Dynamic and intelligent allocation of hardware resources
- Ensure optimal alignment between business and IT



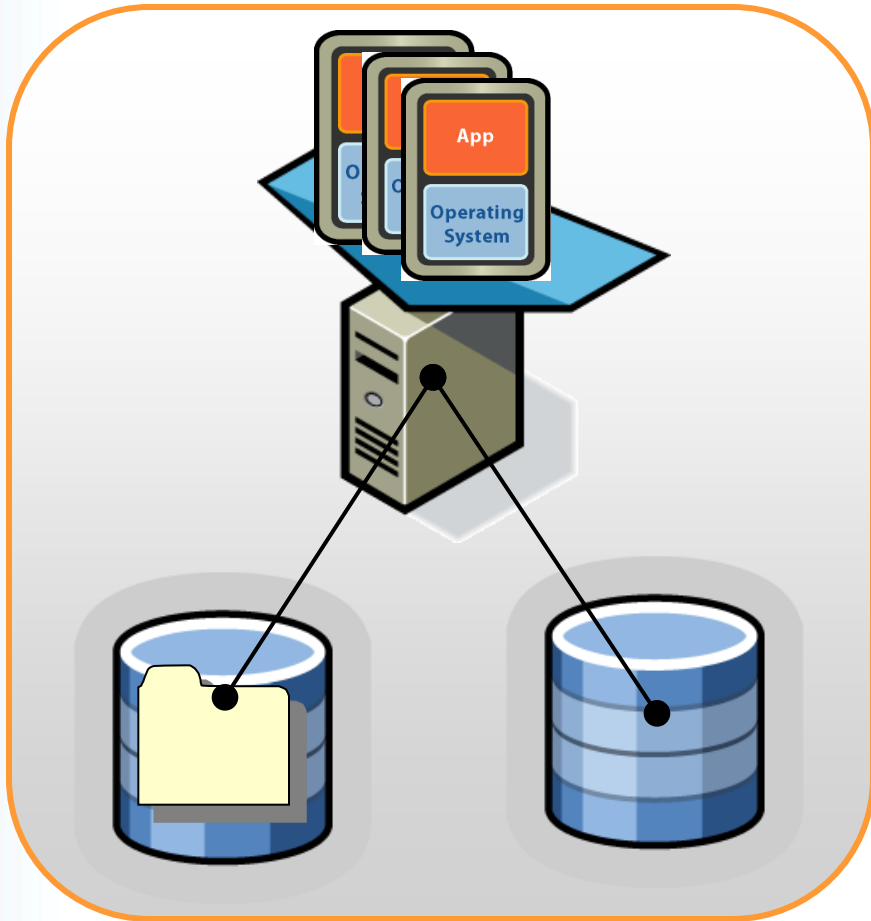


# How Does It Work?

## Storage vMotion

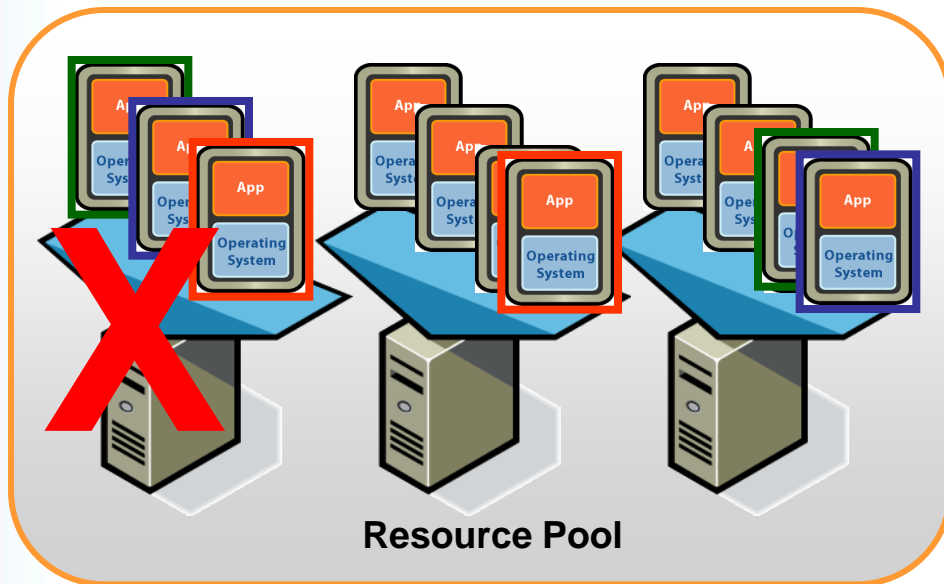
Storage independent live migration of virtual machine disks

- Zero downtime to virtual machines
- LUN independent
- Supported for Fiber channel SANs
- Perfect solution for migrating from one storage device to another



# How Does It Work?

## VMware HA (High Availability)

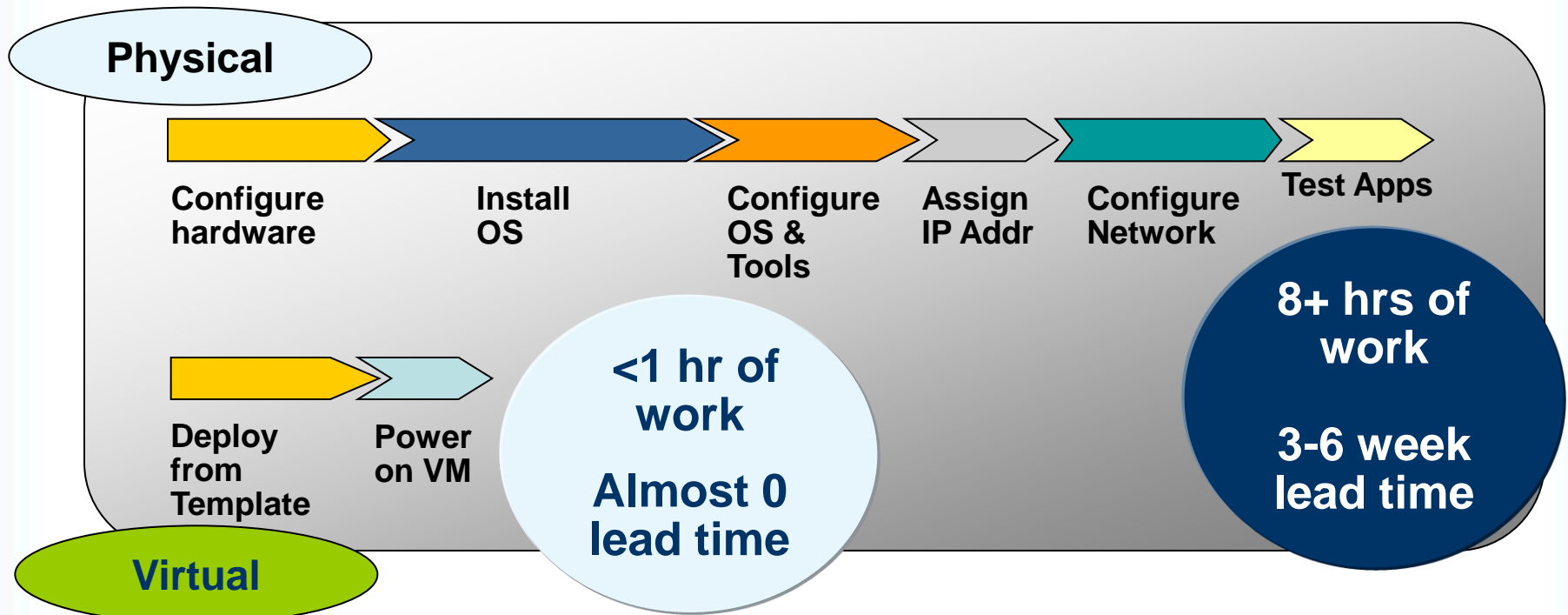


- VMware HA automatically restarts virtual machines when a physical server fails



# How Does It Work?

## Quick Provisioning with VMware Templates



- Provisioning time reduced to minutes, not days to weeks!



# Benefits of Virtualizing



- Additional Management and Performance Troubleshooting Tools
- Reduced Migration Complexity
- Share Hardware Resources with other Low Priority Applications – Reduce Hardware Purchasing and Replacement Costs



# Challenges of Virtualizing



- Storage I/O Becomes Shared Amongst All Virtual Servers
- Provisioned CPUs vs. Available CPU Cores
- Memory Oversubscription = Bad Paging and Disk Thrashing
- Each Implementation is Unique in its Challenges



# Best Practices for Virtualizing

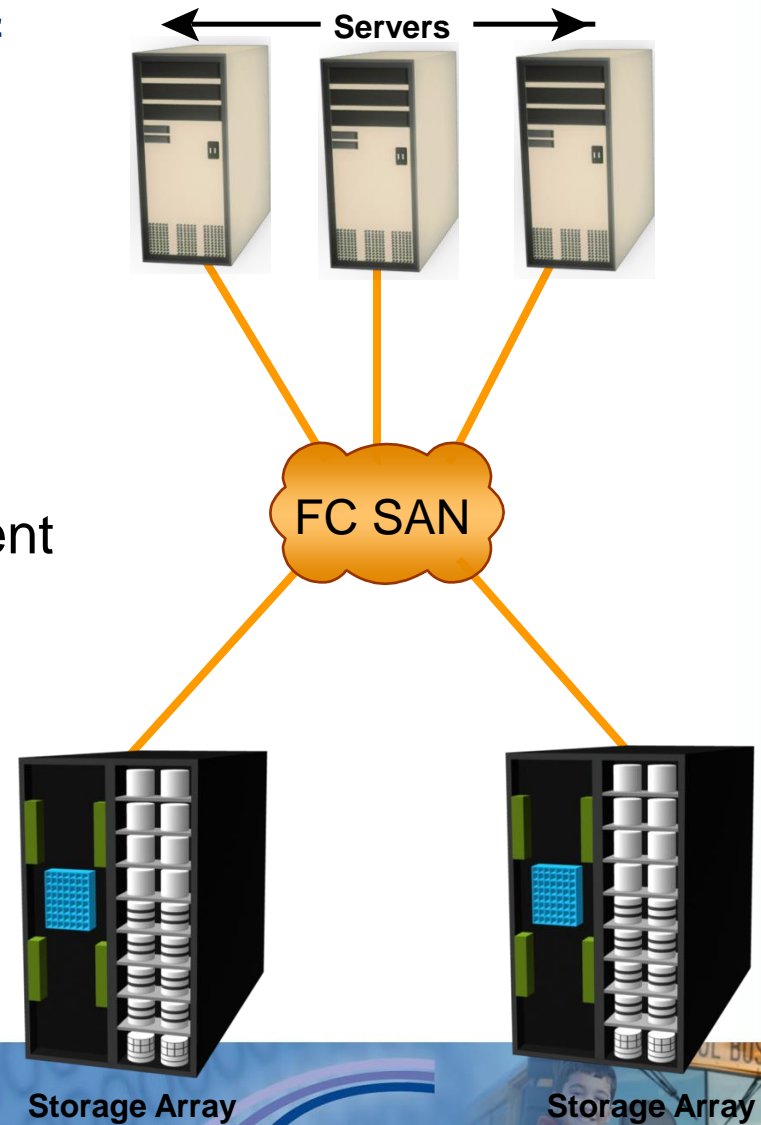
- Storage for OpenEdge VM's should be on SAS or SSD disks.
- If possible, reserve a separate Raid 1 or Raid 1+0 set for OpenEdge Databases.
- Give –B (Big B) the memory it requires without oversubscribing the physical RAM.
- (Optional) multiple OpenEdge servers (web servers, appserver, etc.) on the same ESXi server.
- Large MTU – Jumbo Frames.





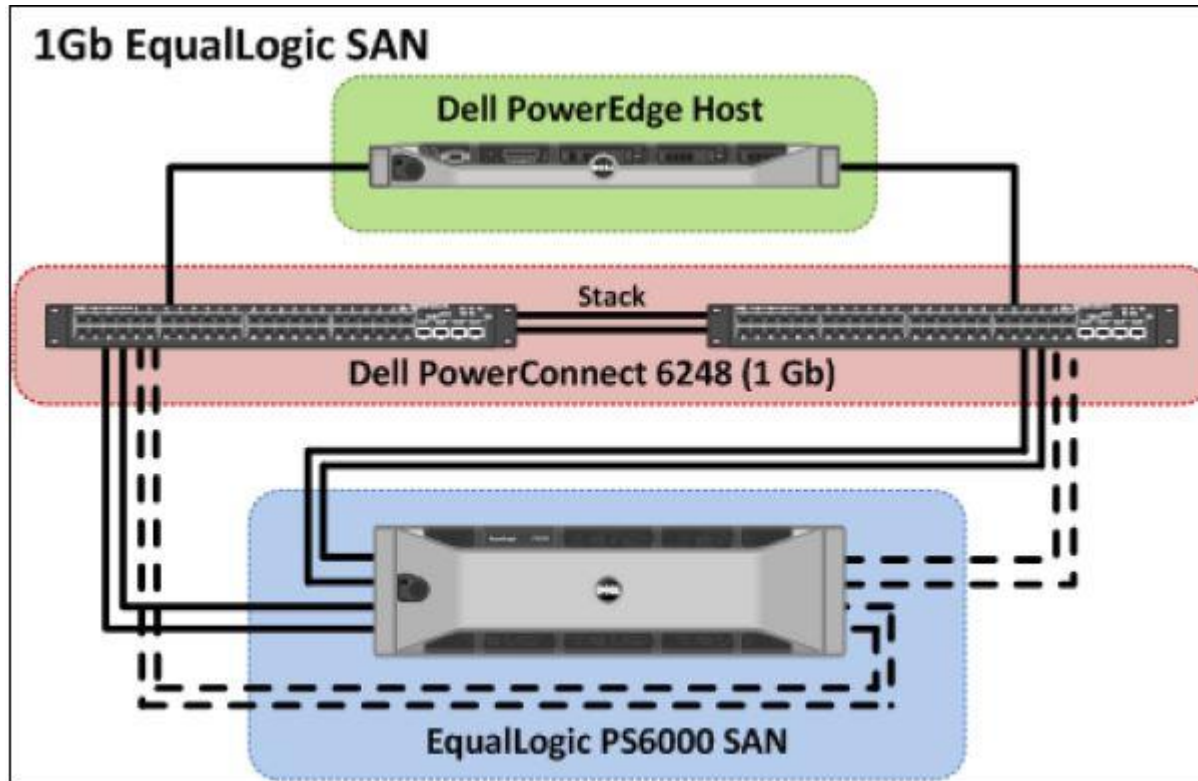
# Storage Area Network - FC

- o Dedicated high speed network of servers and shared storage devices
- o Provide block level data access
- o Resource Consolidation
  - o Centralized storage and management
- o Scalability
  - o Theoretical limit: Appx. 15 million devices
- o Secure Access





# iSCSI SAN



SKYSTUDB  
PowerEdge R820  
SKYSTUDBiskyadmin  
Admin

- System
  - Licenses
  - Main System Chassis
  - Software
  - Storage
    - PERC H710P Adapter
      - Battery
      - Connector 0 (RAID)
      - Enclosure (Back)
      - Physical Disk**
      - Connector 1 (RAID)
      - Firmware/Driver Ve
      - Virtual Disks
    - PERC H810 Adapter

Properties

Information/Configuration

## Physical Disks on Controller PERC H710P Adapter



Options: > [Basic View](#) > [Full View](#)

	Status	Name	State	Power Status	Tasks	Bus Protocol	Media	Revision
<input type="checkbox"/>	<input checked="" type="checkbox"/>	Physical Disk 0:1:0	Online	Spun Up	Available Tasks <input type="button" value="Execute"/>	SAS	HDD	YS09
<input type="checkbox"/>	<input checked="" type="checkbox"/>	Physical Disk 0:1:1	Online	Spun Up	Available Tasks <input type="button" value="Execute"/>	SAS	HDD	YS09
<input type="checkbox"/>	<input checked="" type="checkbox"/>	Physical Disk 0:1:2	Online	Not Applicable	Available Tasks <input type="button" value="Execute"/>	SAS	SSD	A006
<input type="checkbox"/>	<input checked="" type="checkbox"/>	Physical Disk 0:1:3	Online	Not Applicable	Available Tasks <input type="button" value="Execute"/>	SAS	SSD	A006

ID ..... 0:1:4  
 Status ..... OK  
 Name ..... Physical Disk 0:1:4  
 State ..... Online  
 Power Status ..... Not Applicable  
 Bus Protocol ..... SAS  
 Media ..... SSD  
 Revision ..... A006  
 Certified ..... Yes  
 Capacity ..... 372.00GB  
 Used RAID Disk Space ..... 372.00GB  
 Available RAID Disk Space ..... 0.00GB  
 Hot Spare ..... No  
 Vendor ID ..... TOSHIBA  
 Product ID ..... MK4001GRZB  
 Serial No. .... 13P0A033TQH1  
 Part Number ..... PH0R2PJ72640231P04S1A01  
 Negotiated Speed ..... 6.00 Gbps  
 Capable Speed ..... 6.00 Gbps



# Best Practices for Virtualizing

- Do not Thin Provision
- Do not Thin Provision
- Do not Thin Provision
- Do not Dynamic Capacity
- Do not what ever they call it.
- Tier Storage : What can – will go wrong.





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ator: C:\Users\Public\Desktop\Proenv.lnk - prorest

```
full backup of d:\skyward\data\SKYWARD
up was taken Sun Feb 03 19:32:00 201
size is 8192. (6994)
require a minimum of 31032842 blocks
restoring the target DB... (9433)
2953 db blocks in 00:25:52
```

d\data>d:

```
d\data\TRAINING>dir
n drive D is R6_Local
erial Number is 0687-1E17
```

y of D:\Skyward\data\TRAINING

```
3 10:19 AM <DIR> .
3 10:19 AM <DIR> ..
3 09:49 PM 76,571,255,808 SKYBACK
1 05:46 AM 1,543 SKYWARD
2 File(s) 76,571,257,351 bytes
2 Dir(s) 897,628,139,520 byte
```

```
d\data\TRAINING>prorest Skyward d:\s
Release 10.2B07 as of Fri Sep 7 02:
```

### Resource Monitor

File Monitor Help

Overview CPU Memory Disk Network

#### Processes with Disk Activity

Image	PID	Read (B/sec)	Write (B/sec)	Total (B/sec)
System	4	0	179,611,375	179,611,375
_dbutil.exe	3520	36,085	113,986,337	114,022,422
svchost.exe (netsvcs)	1232	0	6,246	6,246
conhost.exe	4064	2,966	0	2,966
svchost.exe (LocalServiceNetwo...	1176	0	14	14

#### Disk Activity

1054 MB/sec Disk I/O 55% Highest Active Time

Image	PID	File	Read (...)	...	To
System	4	D:\Skyward\data\TRAINING\SKY...	0	573,50...	57...
_dbutil.exe	3520	D:\Skyward\data\TRAINING\SKY...	0	95,277...	95...
_dbutil.exe	3520	D:\Skyward\data\TRAINING\SKY...	0	27,621...	27...
System	4	C:\backup\SKYBACK	0	26,285...	26...
System	4	D:\\$LogFile (NTFS Volume Log)	0	1,007,...	1,0...
System	4	D:\Skyward\data\TRAINING\SKY...	0	55,188...	55...
_dbutil.exe	3520	D:\\$LogFile (NTFS Volume Log)	0	31,906...	31...
_dbutil.exe	3520	D:\Skyward\data\TRAINING\SKY...	0	6,899...	6,8...
System	4	C:\\$MFT (NTFS Master File Table)	0	4,864...	4,8...
svchost.exe (netsvcs)	1232	C:\Windows\System32\ubers\Re...	0	3,000...	3,0...

#### Storage



10.240.240.21

Computer > L306 - BISDSKYWARD (E:) > Skyward > data

View Tools Help

Include in library Share with New folder

Name	Date modified	Type	Size
SKYWARD.b1	2/4/2013 10:13 AM	B1 File	2,048,000 KB
SKYWARD.b2	2/4/2013 10:13 AM	B2 File	32 KB
SKYWARD.d1	2/4/2013 10:13 AM	D1 File	512,512 KB
SKYWARD.d2	2/4/2013 10:13 AM	D2 File	128 KB
Skyward.db	2/4/2013 10:13 AM	Data Base File	0 KB
SKYWARD.st	9/18/2011 6:46 AM	ST File	2 KB
SKYWARD_7.d1	2/4/2013 10:13 AM	D1 File	11,160,872...

```
Administrator: C:\Users\Public\Desktop\Proenv.lnk - prorest
Edge Release 10.2B07 as of Fri Sep 7 02:1
t of extending target DB to needed size...
ore failed. (1618)
ERROR - Database restore utility FAILED !!
minate batch job <Y/N>? n

Skyward\data\TRAINING>e:

cd Skyward\data

Skyward\data>dir
Volume in drive E is L306 - BISDSKYWARD
Volume Serial Number is 82D5-C54B

Directory of E:\Skyward\data

04/2013 10:01 AM <DIR> .
04/2013 10:01 AM <DIR> ..
08/2011 05:46 AM 1,543 SKYWARD
1 File(s) 1,543 bytes
2 Dir(s) 697,813,643,264 bytes

Skyward\data>prorest Skyward d:\skyward\dat
Edge Release 10.2B07 as of Fri Sep 7 02:1
```

### Resource Monitor

File Monitor Help

Overview CPU Memory Disk Network

#### Processes with Disk Activity

Image	PID	Read (B/sec)	Write (B/sec)	Total
System	4	0	206,621,372	
svchost.exe (netsvcs)	1232	0	116,736	
_dbutil.exe	3160	15,403	0	

Disk Activity 196 MB/sec Disk I/O 97% Highest Active Time

Image	PID	File	Read (...)	...
System	4	E:\Skyward\data\SKYWARD_7.d1	0	20

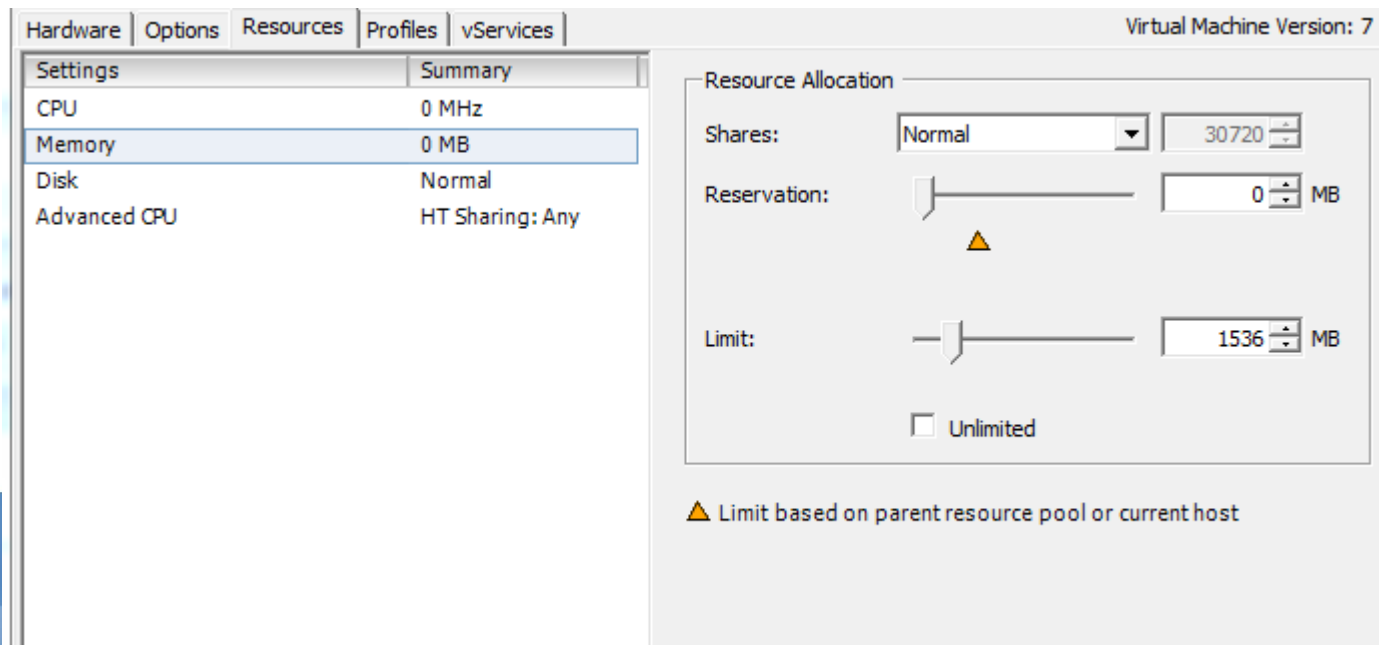


# Common Mistakes/Issues

- Resource Limits Causing Constraints

Many sites that have run VMware for a while will find that their VM's have limits applied. If additional Memory was been added to the server after it was created you may be hitting an artificial resource limit.

Check the Resources tab of the VM and make sure the Limits for CPU and Memory are set to Unlimited:



The screenshot shows the VMware vSphere interface for a Virtual Machine. The 'Resources' tab is selected, and the 'Memory' resource is highlighted in the left-hand pane. The right-hand pane shows the 'Resource Allocation' settings for Memory. The 'Shares' are set to 'Normal' with a value of 30720. The 'Reservation' is set to 0 MB. The 'Limit' is set to 1536 MB. There is a warning icon (a yellow triangle) next to the 'Limit' slider, indicating that the limit is based on the parent resource pool or current host. The 'Unlimited' checkbox is unchecked.

Settings	Summary
CPU	0 MHz
Memory	0 MB
Disk	Normal
Advanced CPU	HT Sharing: Any

Virtual Machine Version: 7

Resource Allocation

Shares: Normal 30720

Reservation: 0 MB

Limit: 1536 MB

Unlimited

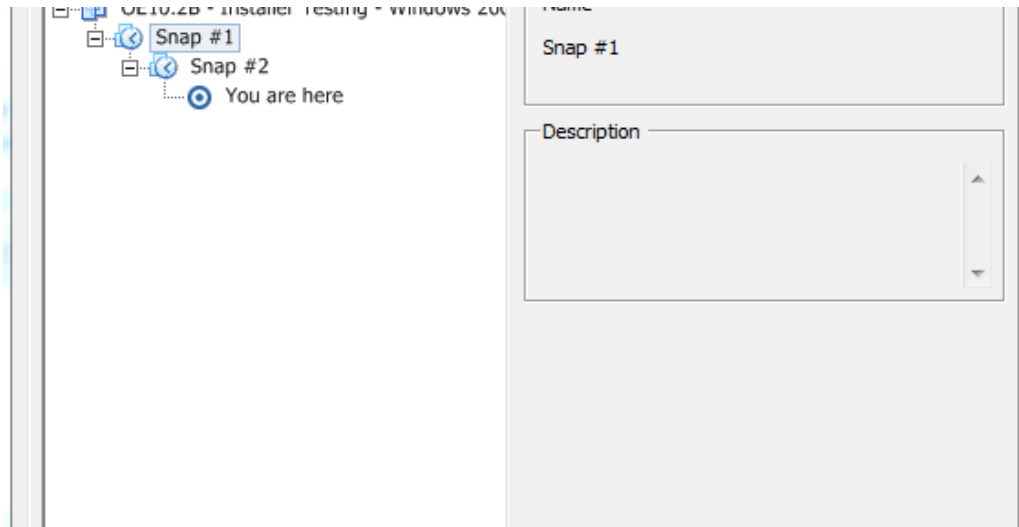
▲ Limit based on parent resource pool or current host

# Common Mistakes/Issues

- Snapshots Causing Disk Performance Issues

Snapshots should never be kept for any period of time.

Snapshots are a great tool – but they should be used during a limited period and removed as quickly as possible to reduce the possibility of disk I/O performance issues.



Show all Datastores ▾

Datastore	Datastore Cluster	File system type	Connectivity Status	Multipathing Status	Capacity	Space Used	Snapshot Space
md3200i-mdl-vdis...	MD3200i SATA Storage	VMFS	Up	Partial/No Redundancy	1.98 TB	267.27 GB	97.27 GB



# What's New in vSphere 5?



## Biggest change – vRam licensing

- Free Hypervisor 32GB / no CPU limit
- Essentials 32GB / CPU Socket
- Standard 32GB / CPU Socket
- Advanced 32GB / CPU Socket
- Enterprise 48GB / CPU Socket
- Enterprise Plus 64GB / CPU Socket



# What's New in Hyper-V 2012?

- P - 320 logical processors
- P - 4 terabytes of RAM
- V - 64 virtual processors
- V - Terabyte of RAM
- Live migration non-shared storage
- Hyper-V Replica
- NUMA spanning - can be turned off



# Conclusion

- Virtualization can be a good fit.
- Sometimes physical is better.
- Results will vary.
- There are limits.





Thank you for attending.

